



## **Smiley Cookie Fundraising Program FREQUENTLY ASKED QUESTIONS -**

1. Are for-profit organizations eligible for this program?

*No. This pricing is not intended to be used for individual or corporate profit. Organizations may be asked to provide a tax- id number or other proof of non-profit status.*

2. Can Smiley Cookies be ordered with less than 48 hours in advance?

*We cannot guarantee fulfillment of orders that are placed with less than 48 hours notice because each and every Smiley Cookie is hand-iced.*

3. When should an organization pick up their cookies prior to their event?

*All fundraising cookie orders should be picked up and sold on the event date specified in the order and should not be held for the next event. We do not recommend freezing cookies.*

4. Can I accept returns of unsold cookies?

*No. Due to health department regulations, we cannot accept returns of unsold cookies.*

5. Can Eat'n Park gift cards be used for payment?

*Yes. We accept cash, major credit cards, or Eat'n Park Gift Cards for payment. Payment is due at the time the cookies are picked up.*